PPG Minutes

Monday 7TH April 2025

15.00

Ballards Walk Surgery

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| Attendee |  | Organisation |
| Jackie Mellia | PM | Ballards Walk Surgery |
| Karen Gooding |  | PPG |
| Gill Hooker |  | PPG |
| Eileen McCarthy |  | PPG |
| Franco Korosec |  | PPG |
| Pamela Korosec |  | PPG |

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| Apologies sent |  | Organisation |
| Debbie Cook |  | PPG |

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| AgendaItem No | Minutes |
|  | **Agreement of Minutes and Matters arising**No actions |
| 1 | **Introductions and Apologies** |
| 2 | **Update on NHSE**From what we have been informed NHSE has been abolished and is now under Department of Health and Social Care. This will be happening over the next two years to reduce bureaucracy and save money.Our local Integrated Care Board( ICB) will also be reducing their staffing by 50%. We are unsure as yet how this will affect the practice but will keep ourselves up to date on any information received. |
| 3 | **Covid Spring Vaccine**The practice has received the first batch of covid spring vaccines. The criteria is +75, immunosuppressed and care home and housebound patients.We will vaccinate our care home and housebound patients first, we will then arrange clinics for patients to attend the surgery for the vaccine during May 25. There are strict guidance on the covid vaccine so the practice will contact patients to arrange an appointment.The members asked who was eligible for the vaccine and how patients can arrange an appointment for the vaccine. |
| 4 | **Triage and care navigation of patients.**The practice is looking to start the total triage of patients requesting an appointments or an admin request. The practice will for the moment continue to take telephone calls and will ask the patients the triage questions whilst they are on the telephone. Dr Ahmad is currently reviewing the questions to be asked. No specific date has been confirmed.The members asked about giving the reason for the appointment. This is important as it means we can book the patient in with the correct clinician for the correct treatment.The members also asked re the total triage. By October 2025 all practices need to be doing total triage. Ballards Walk Surgery will be doing a gradual change to this with the thought that patients will begin to use the service and become use to it before it is mandatory. The staff will assist patients where needed. |
| 5 | **Weight Loss, Health Checks and Smoking Cessation**The practice will be continuing with the lifestyle appointments and referrals, to continue with the preventative healthcare we have been doing over the last year. This will promote overall well-being and help reduce the risk of future complications. |
| 6 | **New GP Contract 2025-26 relevant to patients**The new GP Contract is concentrating on looking at reviewing patients for Cardiovascular disease (CVD), a general term for conditions affecting the heart or blood vessels. During a CVD review the practice will be checking for high BP, Cholesterol, Kidney Disease, Diabetes, Obesity, Smoking, Physical Activity and little like a health check. The practice will follow guidelines on who will be invited for a CVD review.Changes to the way patients book appointments with a clinician.  |
| 7 | **Quality Visit and Infection Control Visit**The practice had a Quality Visit from the ICB on Monday 10th March and an IPC Environmental Visit from the ICB on Thursday 27th March. We received lots of helpful information and recommendations which we will be looking to implement. The members asked about the quality visit and if we could be closed if there were concerns.The Quality and IPC Visit is to ensure that as a practice we are doing everything needed to run a safe and well led practice. If there were concerns their would be a further visit to check on the recommendations being actioned and then if there were still concerns a CQC visit would be activated for a total assessment. |
| 8 | Any other business**Next Meeting****21/07/2025** |